

# ATTENTION: Residential Sanitation Customers 2020 – Guidelines & Hours



#### **COLLECTION SERVICE**

Weekly collection service, at the alley or curb, is available to all residential properties at \$16.00 per month per household. All new customers and those who are transferring from one address to another will be charged a \$10.50 start up/transfer fee. If the customer forgets to place the cart at the curb or alley, the Sanitation work group may return and empty the cart once per year at no cost. Additional return service is \$13.50. For customers who are physically unable to move the cart and have no one else available to do it, other arrangements may be made by calling the Sanitation work group at 309-5750. Billing is handled by the Water Customer Accounting Division. Please call 309-5740 to start or stop service or to obtain information about your bill.

## **HOLIDAY SCHEDULE**

Sanitation crews operate Monday through Friday except Thanksgiving, Christmas, and New Years Day. Following these holidays, routes will be completed one (1) day later.

#### **COLLECTION GUIDELINES**

- \* Place all refuse and household trash in the cart at the curb or alley by 7:00 a.m. on pick-up day.
- \* Do not leave the cart at the curb for more than 24 hours.
- \* Store the cart on private property.
- \* Do not overfill the cart as it may be too heavy to be picked up.
- \* Make sure the cart lid is latched at all times.
- \* Branches and small limbs should be cut in lengths not exceeding 5 feet and tied securely in bundles of not more than a foot diameter and placed next to the cart.
- \* Plastic bags (maximum 30-gallon size) may be used for trash if placed next to the refuse cart.
- \* Metal or plastic cans will not be emptied.
- \* Cardboard boxes will be picked up if placed at the curb next to the cart on the regular trash route day. Please be careful not to overfill the boxes as they may be too heavy to load and easily broken. Avoid disposing of filled boxes on rainy days. **Note:** Special pick-up service may be required for large amounts.

## YARD WASTE

The Sanitation work group will pick up residential yard waste at no extra cost to the customer. General guidelines are as follows:

- \* Yard waste includes grass, leaves, twigs, sticks, limbs, brush, garden waste, decorative grasses, shrubs and evergreens.
- \* Place the yard waste cart or bagged yard waste at the curb or alley next to the trash cart on regular collection day.
- \* Use standard size (30-gallon) yard waste bags.
- \* Don't overfill the bags as they may be too heavy to load and easily broken.
- \* There is no limit to the number of bags you may put out at your designated collection spot.
- \* Don't place trash or animal waste in your yard waste.

## CART INFORMATION/MAINTENANCE

- \* Each cart has a serial number and will remain the property of the City.
- \* The City will take care of all normal repairs.
- \* Customers will be responsible for damage to carts resulting from neglect or abuse such as damage from hot coals or puncture holes.
- \* Customers will not be responsible for damage due to vandalism or theft of a cart from their property. Such incidents should be promptly reported to the Sanitation work group.
- \* The plastic cart can and should be cleaned regularly by the customer with water and household detergent. Although the use of plastic bags will keep the container clean, household refuse may be placed loose in the cart.



#### **SPECIAL PICK-UPS**

Special pick-up service for certain items such as tree limbs, large appliances (freon must be removed), carpet, furniture, tires (additional fees apply), and cardboard boxes may be arranged by calling <u>309-5750</u>. These items should be placed at the curb or alley for collection before calling for the special pick-up service. Limbs are to be cut small enough that one person can easily load the limbs. Wood cut or trimmed by professional tree services should be disposed of by the contractor. The contractor must dispose of material and debris including carpet generated by construction projects.

The rate for this service is \$25.00 minimum per call, not to exceed 15 minutes loading time. All time required for loading in excess of 15 minutes will be charged at a rate of \$25.00 for each one-half hour or portion thereof.

Non-City Sanitation customers (residential only) may call for a special pick-up. The rate for this service is \$50.00 minimum per call not to exceed 15 minutes loading time. All time required for loading in excess of 15 minutes will be charged at a rate of \$50.00 for each one-half hour or portion thereof.

#### **HOUSEHOLD HAZARDOUS WASTE**

We encourage the diversion of household hazardous waste from the Landfill.

- \* The facility only accepts residential household hazardous waste.
- \* Each participant will be limited to five (5) gallons of liquid or fifty (50) pounds of waste per visit.
- \* The Household Hazardous Waste Facility is located at 315 East Elm.
- \* Household hazardous waste (HHW) is waste generated in the home that may pose a serious health risk. These items may be flammable, toxic, reactive, or corrosive.
- \* Items accepted at this facility include household cleaners, pesticide, paint and paint products, antifreeze, engine and transmission oil, brake fluid, fluorescent light bulbs, and similar products.
- \* Before bringing items to the facility, make sure container lids are tight and items (products) are labeled.
- \* Operating hours:

Days
Thursday
First Saturday of the month
Or by Appointment
Closed Holidays

Hours 7:30 a.m. - 7:00 p.m. 8:00 a.m. - Noon Phone # 826-6638

## LANDFILL INFORMATION

- Located 4 3/4 miles south of west Crawford on Burma Road.
- \* Open to the public Monday Friday from 7:00 a.m. to 4:30 p.m., and Saturday 8:00 a.m. to 2:00 p.m.
- \* Closed on Sundays, Thanksgiving, Christmas, and New Year's Day. Early closure at 2 p.m. on Memorial Day, Independence Day, Labor Day, Christmas Eve, and New Year's Eve.
- \* By state law, all loads entering the landfill shall be covered or secured to prevent blowing and spilling during transportation.
- \* The Landfill telephone number is 826-7395.

## IMPORTANT TELEPHONE NUMBERS

New service or billing questions 309-5740
Customer questions or Special Pick-Up 309-5750
Household Hazardous Waste 826-6638
City of Salina Landfill 826-7395

